

# QUAY NOTES

- a newsletter for Port of Tilbury staff -



## Going for Green

The Port of Tilbury is well on its way to help make the 2012 Olympics the greenest games ever.

In January 2007, David Higgins Chief Executive of the Olympic Delivery Agency stated that he wanted 'to ensure London 2012 is remembered not only as two weeks of fantastic sporting action, but also as the 'Greenest Games' in modern times'. This is particularly important during the building phase of the Olympic facilities and the aim is for 50% of construction materials to arrive on site by sustainable transport, either water or rail.

Water is the most environmentally friendly form of transportation and the Olympic Delivery Authority, together with the government, have illustrated their interest in promoting waterways as a prime method of transportation by providing additional funding for British Waterways to construct a new lock and water control structure on the Prescott Channel in Bow.

The Port of Tilbury, being just 22 miles from the Olympic site, has seized the opportunity to capitalise on the development of river transportation and is gearing up to handle increased volumes of aggregates, steel and other construction materials. It is estimated that up to 7,000 tonnes of construction materials could be transported by water each day which could take around 140,000 lorry journeys off the road during the construction phase. The Port is also planning ahead for increased imports of equipment, food and other goods that will be needed during the Games.

## Tilbury rated 3rd busiest container Port in UK

The Port of Tilbury has risen to third place in the league table of the UK's busiest container ports following significant growth in both shortsea and deepsea volumes.

Tilbury handled a throughput of 757,580 teu in 2006 – 447,580 teu at the deepsea facilities of Tilbury Container Service (TCS) and 310,000 teu through the Port's Short Sea Container Terminal (SSCT) and Deep Sea Container Terminal. This represents a 7% increase on volumes in 2005.

Throughput has continued to rise this year with SSCT reporting a 10% increase in volumes in the first half of 2007.

TCS, London's only dedicated Deep Sea Container Terminal, is jointly owned by Forth Ports, DP World and Associated British Ports. Specialising in north-south deepsea trades, with high volumes of temperature-controlled imports, the terminal handles a number of services linking Australia and New Zealand with the UK. It has been successful in attracting a series of new services in the past two years.



The main customers at the Short Sea Container Terminal facility at 43 Berth are Samskip, with daily services to Rotterdam and its service to Bilbao; Containerships, operating to St Petersburg, Helsinki and Rotterdam; UCI with its twice weekly Duisburg service.

## Port achieves second 5 Star Award

The Port of Tilbury has been awarded a second British Safety Council (BSC) 5 Star Award for Health and Safety Management.

The first 5 Star Health and Safety Management System Audit took place in June 2005 and the Company were presented with an award after achieving a 96% overall grade. The most recent audit was conducted during the week beginning 18th June 2007.

The audit process included meeting with senior management, providing background information on products and services, a review of safety, health and environmental management and meetings with employees including trade union and non trade union health and safety representatives.

The Port achieved a percentage grading of 93.5 % and all members of management and staff are to be congratulated on their contribution which has led to the company achieving this extremely prestigious award for a second time.

The certificate was presented to the company by Jonathan Bramsdon, acting Chief Executive of the British Safety Council at a special presentation ceremony held on Friday 21st September 2007 at Lord's Cricket Ground, St John's Wood, London.



**Michael Shaw - Health & Safety Rep (Left)**  
**Steve Lucas - SHE Manager (Middle)**  
**Andy Green - Health & Safety Rep (Right)**

## Sovereign Maersk breaks Port record



Tilbury Container Service (TCS) welcomed its largest container vessel to date in August, when Maersk Line's Sovereign Maersk was diverted from Southampton.

The 104,886 dwt, 347 metre long vessel, with nominal capacity of 8,050 teu turned in the Thames to access the terminal's facilities. The biggest vessel to call at TCS before the Sovereign Maersk was the 6,673 teu Maersk Kalmar.

# CUSTOMER FOCUS

## Nordic Materials Recycling Facility

Following the acquisition of the Nordic Group in June this year, the Nordic Materials Recycling Facility at Tilbury is up and running. It will challenge existing waste handling methods and use improved techniques to maximise the removal of recyclables to benefit the environment.

The £5 million facility has been developed for Holmen Recycle (Paper Mills) and was designed and built by Nordic Recycling who also operate the facility.

The plant is designed to handle around 200,000 tonnes of mixed dry materials each year, with up to 25 tonnes handled per hour. Dry material is waste that is free from contaminants such as construction waste and food or garden waste. This leaves clean materials such as paper, cardboard,



plastic and glass bottles and drinks cans, which are then sorted into different waste streams.

The sorting system takes the material through a series of screens and filters that helps to segregate the recyclables by size, weight or density. Manual sorters are also on hand to remove any contaminants or large objects through the sorting process. Holmen Paper estimates it will process 50,000 tonnes of used newspapers, magazines, junk mail and directories from the plant to be recycled into fresh newsprint at one of the company's four paper mills. All other sorted materials will be sent to approved re-processors in the UK and Europe for recycling into different products.



## Port welcomes barge operator

Hughes and Associates has recently signed an agreement with the Port of Tilbury for a six-acre site, including the use of a new barge berth.

The barge berth is due to open in early November and will load construction materials on to 35 barges heading to the Olympic site at Stratford. Bricks and blocks are currently being received on the daily P&O ferry service from Zeebrugge and around 2,000 tonnes are already stored at the Port.

Hughes and Associates has calculated that 6 barges could be sent to Stratford via the Lee Cut Canal, pulled by just one tug, which would allow the transportation of 900 tonnes of materials at any one time. The construction phase of the Olympics site will start in summer 2008.

In line with the ODA's objective to remove 90% of waste from the construction phase by sustainable transport, the barges could also bring timber and doors from the Olympics site back to Tilbury, for recycling after the event.

Tim Hughes, Owner/MD for Hughes and Associates said "We are pleased that the Olympics will act as a catalyst to get river transport viable again. We have formed a positive relationship with the Port and are looking forward to that continuing in the future".

## River Buses arrive at Tilbury

The Port of Tilbury was the first stop for four river buses travelling from Brisbane, Australia, to their final destination on the River Thames. The first pair of buses, built for the Thames Clippers fleet, arrived on board the Edmondgracht at the beginning of September with a second pair arriving shortly after. They were unloaded in a carefully planned tandem lift operation, from ship to quay, then quay to water at 46 Berth.

The first two remained in the Port for two weeks while final commissioning work took place and were lifted into the water along with the second pair. The 35-metre-long vessels, with a seating capacity of 220 passengers each, are the first four of six new riverboats being built by MSC Marine Group Australia for Thames Clippers. The remaining two will arrive by the end of the year. With the new vessels, Thames Clippers plans to step up the O2 Express service to a 15-minute frequency, from central London to the O2 Dome. The arrival of the river buses underlines the critical role the port can play in 'green' transport links.



## P&O second daily ferry

P&O Ferries has started a second daily ferry on their Tilbury – Zeebrugge service.

The P&O ferry service began in July this year which is able to carry both accompanied and unaccompanied units. Volumes are expected to increase to over 60,000 units per year with the addition of the second service, with around 250 units loaded and unloaded each day.

Ronny Daelman, Freight Director for P&O Ferries said "With major developments like the London Olympics, we believe this route will be well placed to capitalise on forthcoming levels of demand for unaccompanied freight space."

## Samskip acquires Delphis Team Lines' door to door business

Samskip has acquired the door to door business unit of Delphis Team Lines for an undisclosed sum. The acquisition took place in July and is operating in more than ten European markets, linking the North West and the UK with Iberia, Scandinavia, the Baltic states and Russia.

The agreement includes transfer of staff and container equipment and Samskip will have fixed allocations on Team Lines vessels. Samskip says that the acquisition will further strengthen its market leader position in European shortsea and multimodal container logistics.

## New break tank to meet water demand

The Port has purchased a new break tank to supply water to vessels when berthed at Tilbury. The unique equipment has been designed and manufactured by Delphini Lifting Services, who will also operate the appliance on behalf of the Port. The purchase follows the new Water Regulation Advisory Service (WRAS) guidelines which have been enforced by Essex and Suffolk Water, who have also approved the new equipment.

At the present time, the Port of Tilbury is the only location on the Thames able to supply fresh water to vessels. The break tank is expected to be fully operational by mid November.



# PERSONNEL NEWS

## Appointments

Peter Heath has been appointed as Clerical Operations Manager at the Finnish Terminal. Peter will be responsible for the day to day clerical operations at the Terminal and will report directly to Mark Faraway.

Gary Vincent has been appointed as Operations Manager at the Finnish Terminal and will be responsible for its day to day operations. Gary will also report directly to Mark Faraway.

Sian Chapman has been appointed as Occupational Health Advisor for the Port of Tilbury. Sian has been working in this role for some months through the healthcare provider Premier Healthcare, and has now accepted the role as a direct employee of the Port. Sian will report directly to Bill Carver – Personnel and Training Officer.



## Tilbury beats Scotland with 5 – 3 victory

The Port of Tilbury beat Scotland 5 – 3 in a recent inter-group football match.

The match took place at Thurrock Football Club and was followed by an evening presentation and raffle attended by over 150 Port employees, friends and family. The event was organised by Ron Clare in aid of two local children – Steve Hansen who suffers from cerebral palsy and Gabrielle George who has heart problems.



The raffle on the night raised a magnificent £2783. Ron said “I would like to thank Thurrock Football Club for use of their pitch and the Port of Tilbury for their contribution and allowing this important annual event to continue”.

Ron would also like to thank Alan and Lyn Rouse who gave free horse riding lessons as a raffle prize. The lessons were presented to Gabrielle as a gift on the night.

## Health Matters

1 in 2 smokers will die from their habit. Do you feel lucky? According to figures collected by South West Essex Primary Care Trust, Basildon and Thurrock have the highest death rates from smoking related illnesses in the East of England. In 2004, 125 deaths out of 846 in the age group 35 + were attributed to smoking, ie 14.8%.

Did you know the following pharmacies offer Stop Smoking Support in Tilbury? E.Moss Ltd at 2 St Chad's Rd and Asset Pharmacy at 128 Dock Rd. You can get up to 8 weeks of Nicotine Replacement Therapy (NRP) for the price of one prescription. The Pharmacist prescribes the NRP so there is no need to visit your GP.

South West Essex PCT has a drop in clinic at Grays Health Centre, Brook Rd on Tuesdays between 1400 and 1600 and at Tilbury Health Centre on Mondays between 0900 and 1130. I have also received training in Smoking Cessation Counselling and I am happy to support anyone here in the Port to give up. My husband has given up smoking after 39 years! Nothing to do with the constant nagging of course!!

Do you still feel lucky?

Sian Chapman  
Occupational Health Adviser



## Goodbye to David Moncaster

David Moncaster has retired from the Port of Tilbury after almost 15 years as Property Asset Manager. David was a valued colleague who will be sadly missed. We wish him a very happy retirement.

## Achievers

Well done to all those people who have recently completed the following courses.

Institute of Leadership Management (ILM) Level 4

**Charlie Swan** - Central Plant Engineering

**Gary Cook** - Conventional

**Alison Dart** - Enterprise Distribution Centre

**Andy Darlington** - Purchasing

**Tom Ascroft** - MIS

**Mark Faraway** - Finnish Terminal

**Chris Nadin** - Personnel

**Neil Ives** - Enterprise Distribution Centre

**Robert Moore** - Conventional

NVQ A1 Assessor Award

**Paul Henderson** - Conventional

**John Green** - Conventional

**Charlie Swan** - Central Plant Engineering

NVQ Engineering Level 3

**David Roast** - Central Plant Engineering

NVQ Stevedoring Level 2

**David Knowles** - Conventional

**Jason Westcott** - Bulks

**Wayne Marney** - Bulks

NVQ Business Administration Level 2

**David Lawson**

IT – E Qual Level 1

**Liz McGinty**

IT – European Driving License (ECDL)

**Steve Brown** - Finnish Terminal

**Danny Champion** - Enterprise Distribution Centre

**Brian Dunleavy** - Enterprise Distribution Centre

**Roger Elliot** - Port Police

**Paul Henderson** - Conventional

**Terry Southam** - Enterprise Distribution Centre

**Joe Tregunno** - Enterprise Distribution Centre

# NEWS NEWS NEWS

## Port Out Starboard Home

The Remember Us 2 production took place at the London Cruise Terminal at the beginning of October. 'Port Out Starboard Home' was the second Remember Us production by the Thurrock Council Cultural Services in association with the Port of Tilbury and the Heritage Lottery fund. It ran from 3rd October to 7th October with two weekday performances and one performance each day at the weekend.



The last production charted the history of the Port of Tilbury from the 1880's to 1930. The new production covered the demobilisation of troops in 1945, the historic arrival of the Empire Windrush, the ten pound 'pom' assisted passage to Australia and the start of the cruise industry. The lively contemporary promenade production began at the historic Arts and Activities Centre, through the railway terminal, the cruise lounge and finishing in the Memorial Hall.

Jonathan Catton, Heritage and Museum Officer said "This is an exciting way to interpret our unique heritage using museum resources and bringing them to life through drama, song and music and all in the correct historic setting and buildings which witnessed these national events at Tilbury".



## Christmas Spectacular at Port for third year

The Twelve Days of Christmas Show is going ahead at the London Cruise Terminal for a third year.

The fantastic West End style show will run for a 10-day period from Friday 30<sup>th</sup> November until Sunday 9<sup>th</sup> December, with matinee and evening performances each day. The event will provide the opportunity for local schools and community groups to perform alongside a cast of professional singers and dancers.

The Port of Tilbury, as principal sponsor for the event, has again offered its Grade II listed Cruise Terminal as the venue for the show, transforming the 1930's Memorial Hall into a winter wonderland with a purpose built stage and auditorium and tiered seating for up to 500 people. The show is set to be the best yet with an 'Around the World' theme, fantastic choreography, colourful costumes and well known Christmas songs. The live band has been generously sponsored by the Churchgate Group and other sponsors for the show include MBM Forest Products, Cruise and Maritime, Howard Tenens, HDS Personnel, N Power and Finnforest. The private sector sponsorship has been matched by Thurrock Council to provide a professional community event for Thurrock. Tickets are now available from the Box Office on 0845 300 5264.

In recognition of his generosity to the Port of London Police Charity Fund, a bench seat has been situated outside the Port of Tilbury Police Station and dedicated to the memory of the late MR. WILLIAM AMANET.



Mr. AMANET worked in the Port in the 70's and 80's, on 26 berth then operated by Swedish Lloyd. It was whilst working there that he was involved in a serious accident where he was ran over by a MAFI trailer which resulted in the loss of both his legs. Due to the prompt attendance and professionalism of the Police Ambulance Crew (pre-paramedics) his life was saved. In recognition of this action, Mr. AMANET sent a small donation to the Police Club every Christmas towards the cost of the Children's Christmas Party.

Upon his death, the Charity Fund Committee was contacted by his executors informing them that Mr. AMANET had left half his estate to the Police Charity Fund. It is in recognition of this very generous gift that the bench has been dedicated to his memory.

## Police Summer Road Safety Campaign

During the summer months, the Port Police became concerned over the increasing number of drivers in the Port not wearing seatbelts and using mobile phones whilst



driving. To tackle this problem they held a series of zero tolerance days where their approach to this problem was to educate drivers. First time offenders were offered the chance to view a 2-minute safety awareness video instead of receiving a fixed penalty notice. The results of the campaign were alarming where 104 drivers were stopped not wearing seatbelts, 3 drivers were stopped using a mobile phone and 12 drivers were caught driving in excess of the 30mph speed limit. All these drivers were shown the safety video relating to their offence.

The Port Police will give a fixed penalty to any drivers found to be breaking the law and remind all drivers that the Road Traffic Act applies within the Port estate.

## Radio Caroline

Radio Caroline was transmitted from the vessel MV 'Ross Revenge' for 14 years, with its last radio transmission in November 1990.

The vessel has been moored at the Port of Tilbury since 2004, first at the landing stage and then in dock since summer 2005. The vessel is no longer sea worthy and will remain in the Port until it can find a new home.

