

Online Container Enquiry

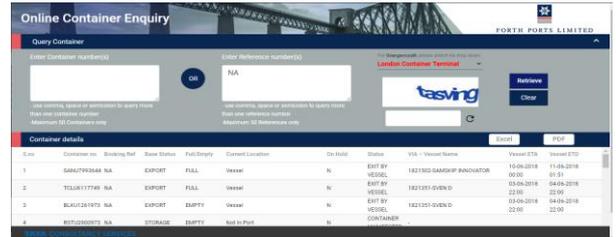


FORTH PORTS LIMITED

A new container Enquiry capability is being made available on the Forth Ports Website allowing the ability to enquire on container status for either LCT or Grangemouth. No login details are required and the new capability also supports the ability to enquire on up to 50 container or booking references at once via direct input or cut and paste

1 Navigate to Container Enquiry

- Using browsers **Chrome** or **Edge** Open the Forthports website <https://www.forthports.co.uk/>
- The link to container Enquiry can be found on several pages and also in the footer of the website when you scroll to the bottom of the page



2 Select your terminal

Container Enquiry covers both London Container Terminal and Grangemouth, (LCT is the default) . Use the dropdown to select Grangemouth

For Grangemouth please select via drop down

London Container Terminal

3 Enter Search Criteria

Containers can be searched by full container number(including check digit) or booking reference number

- Paste or type up to 50 containers or references into the relevant field
- Containers / reference can be separated by a space, comma or semi colon

Enter Container number(s)

Enter Reference number(s)

- U
CO
-M

- use comma, space or semicolon to query more than one reference number

-Maximum 50 References only

4 Enter CAPTCHA details

Enter the word as displayed

- Pressing enter or selecting the refresh icon will generate a new word if there is any doubt on the letters due to the distortion

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5 Select Retrieve

Select retrieve to display the results of your query or clear to start a new query

Retrieve

Clear

6 Navigate Result

In case where the query returns more than 50 results these will be split over multiple pages which can be navigated between using the buttons at the bottom of the enquiry section

Items per page: **50**

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7 View Reports

The results displayed for your query can be extracted in either Excel or PDF format

Excel

PDF