



UK PAPER
HUB
PORT OF TILBURY



Part of the Forth Ports Group



It's important to you That's why we do it

At UK Paper Hub, we are port, paper, and forest products people through and through. Over the past half a century, we have carefully developed a specialist team and purpose-built facilities to handle paper and forest products in any form, any quantity and via any method of shipping or distribution.

Our dedicated berths at London's largest multi-modal port, the Port of Tilbury, provides direct access to over 50 acres of custom designed facilities, complete with manual and automated warehousing. There are also onsite container and Ro-Ro terminals servicing both deep-sea and short-sea customers from around the world. Our international paper and forest products hub has access to a nationwide haulage network and connects the UK's domestic industries with markets across the globe.

Through close collaboration with our customers and partners and continual investment in new innovative solutions and value added services, we are committed to creating a prosperous and responsible future for our people, industry, customers and community. We do this by providing dependable, market leading solutions, every single time.

Whether 1 tonne or 1 million tonnes of products handled, all our customers receive the same world-class end-to-end service. Nobody protects your paper and forest products better, because we know how important that 1 unit is to your business and your customers. We operate with genuine care for your business needs, helping facilitate your ambitions on every level.



Be part of something bigger

As an integral part of Forth Ports group and the Port of Tilbury, all our customers at UK Paper Hub benefit from our network of multi-sector resources and experience. With our 7 sister ports in Scotland, our strategically placed locations and expertise allows you to form the ultimate North - South distribution offering for your customers across the UK.

Port specifications

Inner dock berths

Panamax Lock
Beam: up to 32.3m
LOA: up to 262m
Max Depth: up to 10.5m

Riverside (Thames)

Max Depth: up to 12.8m



Keeping domestic and global markets moving

At UK Paper Hub, our multi-modal connections keep industries and markets the length of the UK, near continent and around the world connected, forming your world-class paper import and export hub.

Sea

Being part of the Port of Tilbury means, we are part of a wider global network. Offering regular direct links to the Baltics, Scandinavia, mainland Europe and the Americas - we service all major transport modes including Lo-Lo, Sto-Ro, Ro-Ro, side-port, and containerised services. Our onsite London Container Terminal and Ro-Ro terminals service both deep-sea and short-sea customers, adding flexibility and endless routing options.

Road

Strategically positioned, we are just 8 miles from the nationwide motorway network, 25 miles from London city centre and within reach of 70% of the UK's population in a 120 mile radius. Our prime location makes us perfect to service all major print houses, publishers, sheet feeders and converters. Home to many key hauliers and trusted logistics partners, UK Paper Hub is your natural distribution point.

Rail

Our 3 onsite rail heads are part of the national rail network with connections to London, Midlands, South West, Wales and Scotland, as well as, to Continental Europe and the international rail network through the Channel Tunnel.



Accountability across the board

Our team at UK Paper Hub takes great pride in not only providing an exceptional service for our customers, but doing so as ethically and responsibly as possible. From CIPS procurement to ISO standards, our accreditations list reflects our dedication to following best practice across the board and delivering the UK's best supply chain management and services for the paper and forest products industry.

A trusted infrastructure for international trade

Backed by globally recognised AEO certification, ISPS and advanced IT functionality, UK Paper Hub offers an infrastructure you can rely on to stay connected to European and global markets. All key government agencies are located onsite for expedited distribution. With our specialist team, our own designated Crown Police Force and comprehensive CCTV networks in 24/7 operation, we provide round-the-clock services with total peace of mind.



Market leaders in paper logistics

At UK Paper Hub, our approach is built around our customers' needs. As the only all-in-one paper and forest product handler of its kind, we work collaboratively with all our customers and partners to provide world-class end-to-end supply chain solutions - nobody protects your paper and forest products better.

At a glance

- Handling expertise; packaging papers and boards, graphical papers, tissue and hygiene products, pulp, other specialty paper and board products
- Capable of handling packages (reels, bails, pallets) of all sizes and currently up to 7 tonnes in weight
- All shipping methods welcome; Lo-Lo, Sto-Ro, Ro-Ro, side port, containerised (including SECU - Stora Enso Container Units), trailer (IBR)
- Dedicated Lo-Lo and Ro-Ro berths with direct access to purpose built facilities (manual and automated warehousing) and extensive undercover canopy space
- Diverse portfolio of bespoke paper handling plant and equipment, including custom designed intelligent clamp systems
- Onsite trailer parking bays equipped to handle preloading operations and undercover loading, securing, and strapping areas
- AEO approved, ISPS secured sites, CCTV coverage and own port police



Your all-in-one paper and forest product port

Faster route to market

Our bespoke stevedoring solution allows vessels to berth and work immediately on arrival - ensuring your products are available to your customers as quickly as possible. This also assists shipping lines to maintain their schedules and improves scope for onward schedule recovery.

Making operations seamless

We can handle your customs clearance obligations with HM Revenue and Customs to minimise your administrative requirements. There is an option to defer import duty and VAT until the goods leave the port by utilising our customs warehouse facilities.

Haulier interface

We can be the direct interface with your UK hauliers, managing all aspects of customer deliveries including: planning, communication and administration, letting you focus on your core business.

Integrated and secure

Ability to support and fully integrate our systems with a range of data exchange platforms including PapiNet, EDIFACT, and XML format, to ensure fast and accurate exchange of information between us. Combining this with our sophisticated warehouse management system ensures stock and product traceability at all times.

Dedicated product care

Our very own refurbishment and product care team are on hand to provide various value added services including inspections, full strip, re-wrapping, re-labelling, late labelling and re-palletisation services.

Transparency through technology

Exclusive access to a secure custom built portal for you and your chosen hauliers. Keeping you informed of order status and resource requirements, allowing efficient planning and reduced wasted haulage miles. Automated progress alerts are also sent to your supply chain with trailer allocation, loaded trailer confirmation, late collection and driving time alert (haulier at risk of being late).

Managing supply and demand

Our system optimises inbound road traffic, matching demand to resources, ensuring consistent and reliable turnaround times for your hauliers and on time deliveries for your customers.





The paper and forest product port for the future

UK Paper Hub is proud to make a progressive contribution to the environment and bioeconomy. We play an active role in our shared sustainable future by collaborating with customers and partners to reduce all forms of waste within the supply chain and through the implementation of meticulous best practice initiatives.

Moving paper and forest products forward together

Collaboration is key to everything we do. Not only does our team work closely with each of our customers to identify the ultimate end-to-end solution for their business, but our commitment to inter-industry projects has added further value. Prime examples are the joint development of our innovative damage-minimising paper handling equipment, as well as the nation's strongest logistical infrastructure and haulage partner network.

Leading our industry in innovation and investment

As part of one of the UK's largest port groups, with a £1bn investment programme in place, UK Paper Hub is committed to investing in our people, facilities and services to add value for our customers and partners. Innovations such as our unique paper handling equipment, automated warehouse and transparent IT systems all support our industry leading product care levels.

A hub for the local community

One of our core principles at UK Paper Hub is to support the people, infrastructure and economy around us. Working together with the local community, we strive to make meaningful contributions in areas including access to education, green space, employment levels and more. This is something we are proud to have had recognised by others, receiving the 'Corporate Social Responsibility Award' at the UK National Logistics Awards.





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