



## Ports of Tilbury and Tilbury 2 Notice to Mariners – No. 6 of 2025

### Launch of New Marine Invoicing System – Port Control

Dear Customer,

We are pleased to inform you that as of Tuesday, 27th May 2025, we will be introducing a new marine invoicing system, Port Control, which will replace our existing IPOS platform.

This upgrade is part of our commitment to improving efficiency and providing a more streamlined service to our customers. While many of our invoicing procedures will remain familiar, there are a few important changes we would like to highlight:

Per Vessel Call Billing:

Invoices will now be raised on a per vessel call basis, rather than monthly, which was previously the case for some customers. This change is designed to offer greater clarity and timeliness in billing.

Updated Invoice Format:

The layout and presentation of invoices will be slightly different under the new system. These changes are intended to improve readability and ensure key information is more accessible.

Rest assured that all billing will continue to follow our standard rates and terms, and we are working to ensure the transition is as smooth as possible. You may notice a brief adjustment period as the new system is implemented, and we appreciate your understanding and cooperation during this time.

If you have any questions or require further clarification regarding the new system or how these changes may affect your billing, please don't hesitate to contact:

Daniel.England@potll.com

Thank you for your continued support.

27/05/2025

Port of Tilbury London Limited  
Leslie Ford House  
Essex - RM18 7EH

Harbour Master



EXPIRY DATE: 31/07/2025

A full list of current Notice to Mariners can be found at:-

<https://www.forthports.co.uk/marine/tilbury-port-authority/>

Telephone calls, VHF radio traffic, CCTV images may be recorded.

